

Dear Valued Travel Customers,

We're excited to be celebrating our 17th anniversary next month! Even though the last 18 months has been the most challenging and difficult time for our beloved travel industry, our team has remained passionate and dedicated in serving our clients and helping them navigate through it all. We have uploaded Covid-19 updates here on a regular basis and will continue to do so as required. Please find below, the latest updates;

TRAVEL ADVISORY HAS BEEN LIFTED

The moment we've all been waiting for has arrived! After 19 months, the government of Canada has lifted the global travel advisory! What this means is less restrictions by some employers, more coverage with travel insurance, more flight options, no more quarantining (for fully vaccinated travellers), and the ability to travel internationally once again. However, the advisory has not yet been lifted for cruises at this time.

VACCINATION REQUIRED TO TRAVEL BY AIR, TRAIN, OR CRUISE

Effective October 30th, 2021, all travellers 12 years and older will require proof of double-vaccination before boarding any flight, rail, or cruise departing from Canada. Most provinces have this proof available for download from their health authorities' website.

COVID TESTS FOR TRAVEL

Many countries require proof of a negative Covid-19 test before entry. The United States, for example, requires a negative Antigen test. Canada requires a negative molecular test within 72 hours before arrival. All of the updated requirements for travel are detailed on our website at <u>www.boutiquetravelservices.com/resources</u>. Most resorts now offer molecular/PCR tests for Canadians for their return flights home. We also now have available for purchase, home-test kits with results within 45 minutes for both the Antigen and Molecular test. You can conveniently purchase these at <u>https://boutiquetravelservices.com/tests/</u> and there are discounts for those who have an Aeroplan No.

ARRIVECAN APP

All travellers, with limited exceptions, whether entering Canada by air or land, **must** use ArriveCAN. You'll need to submit your information, including uploaded proof of vaccination, travel and quarantine plans and more, within 72 hours before your arrival to Canada. For more information on this, please visit:

https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html

COVID-19 REFUNDS

Our team has been extremely busy over the last few months in processing millions of dollars of refunds offered by the Canadian tour operators last Spring for eligible affected passengers. Please know that the processing times are completely out of our hands as they are being refunded directly from them to you. However, we remain dedicated to ensuring this gets finalized. We ask for your continued patience.

FLYING WITH CHILDREN

Unvaccinated children age over 5 and under 12 must complete a pre-entry, arrival, and Day-8 Covid-19 tests and not attend school, camp or daycare, large gatherings, take buses, trains or subways, and more. Details are available at the government's website at https://travel.gc.ca/travel-covid

COVID-19 CASES ASSOCIATED WITH INTERNATIONAL TRAVEL

Since the onset of the pandemic, only a monthly average of 0.8% of all COVID-19 cases in Canada are associated with international travel according to the Public Health Agency of Canada.

TRAVEL SAFETY

Every travel provider including airlines, cruiselines, hotels/resorts, car rental agencies, destinations and airports are doing their part in keeping you safe. For more detailed information on this, please visit our website at https://romanticplanetvacations.com/futuretravel/

TRAVEL INSURANCE

As always, we highly recommend having travel insurance anytime you travel outside of your Province, and we feel there is a greater requirement for this. The insurance companies have recently released Covid-19 travel insurance that covers the medical costs for fully vaccinated passengers and their quarantining costs if it is required. Many tour operators also are offering insurance for cancellation FOR ANY REASON up to 3-4 days to departure for a full refund.

LET'S PLAN AHEAD

According to Mental Health America, *"The act of planning a vacation and having something to look forward to can boost your overall happiness."* The world is reopening and it's time for Canadians to start planning ahead for their trips to reconnect with loved ones, check-off that travel bucket-list item, have a reunion or destination wedding or continue with your previously cancelled travel dreams.

There are incredible last-minute travel deals out right now. You can follow our deals page at https://romanticplanetvacations.com/travel-deals/

Our team of travel experts are looking forward to connecting with you via email, telephone, Whatsapp, Facebook, Google, MS Teams, Zoom Video and now in person. Please contact your designated travel advisor if you have any questions or to schedule a complimentary one-on-one travel planning session, please visit <u>www.romanticplanetvacations.com/consultation</u>.

We truly look forward to the continuation of serving you and to fulfilling your travel dreams, as we always have. This time, it will be more special than ever.

Sincerely;

Laurie Keith, President

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DISCLAIMER

Please note that the information contained herein is subject to change with or without notice. It is the customer and traveller's responsibility to ensure that they update themselves pre, during and post travel on all of the travel restrictions, health and safety protocols, border entry requirements and all matters as it relates to travel. Romantic Planet Vacations will not, nor any of its employees, independent contractors or suppliers, be held liable for misinformation or lack of information provided herein, nor if you contract Covid-19 while traveling or of the travel services and health and safety protocols experienced while traveling. We cannot be held liable for denied or delayed refund requests by the tour operator in which you have paid.