



COVID-19 UPDATE

Updated: January 29th, 2021

Dear Valued Travel Customers,

As we embark upon our 17th year in business, we remain passionate about serving the travel needs of our clients, through the good times and the bad. Please find additional important travel updates below:

NEGATIVE COVID-19 TEST REQUIREMENT

As of January 7, 2021, all air passengers five years of age or older will be required to test negative for COVID-19 before traveling from another country to Canada. This includes visitors and returning Canadian citizens. Documentation of a negative laboratory test result must be presented to the airline prior to boarding a flight to Canada.

The test must be performed using a COVID-19 molecular polymerase chain reaction (or PCR) test and must be taken within 72 hours prior to the traveller's scheduled departure to Canada. Travellers to Canada must use the ArriveCAN App or website and provide accurate contact information and their quarantine plan on or before entry.

Canadians who are currently travelling and returning to Canada soon should start immediately arranging for a COVID-19 test, to avoid a delay to their return to Canada and those who are planning a future trip outside of Canada, should make their plans for this test prior to their return.

If you feel that this added protection should negatively affect your future trip, please connect with your designated travel advisor at Romantic Planet Vacations and we will connect with the travel suppliers and advise you of your options.

a continued effort to best serve travelling Canadians, many resorts are now providing this PCR test. We also have a list of approved clinics at destinations who offer this test. For more information, please click these links below;

[Travel Restrictions](#)

[Sunwing Covid-19 Testing FAQs Jan. 18, 2021 \(PDF\)](#)

[Air Canada Vacations Before You Go](#)

[Transat List of Resorts offering Testing](#)

FLIGHT SUSPENSIONS

Starting January 31st, 2021, Air Canada, Westjet, Sunwing and Transat will be suspending operations to the Caribbean and Mexico destinations until April 30th, 2021. Our team is working hard at rebooking and bringing home those affected clients in destination as our top priority. For those other affected clients, a refund will automatically be paid back to the original form of payment. If you had paid by Future Travel Credit, it will go back to your Future Travel Credit account. Please allow us, and the airlines/tour operators, time in processing all refunds and updated invoices.

MANDATORY PCR TEST UPON ARRIVAL

Starting shortly, all international flights can only land in Toronto, Montreal, Calgary and Vancouver and all incoming passengers will be required to take a mandatory PCR test upon arrival.

QUARANTINE HOTELS

All travellers will have to wait up to three days at an approved hotel for the test results at their own expense, which will cost upwards of \$2,000 as advised by Prime Minister, Trudeau.

TEST RESULTS

Those with a negative test result, must finish the remainder of their 14-day isolation as mandated by the Quarantine Act, with increased surveillance. Those with a positive test result, will be transferred to a government facility to quarantine and undergo further testing to ensure there are no variants of Covid-19.

According to the latest data, only 1.8% of all COVID-19 cases in Canada are connected to international travel, but it's important that we all continue to do our part in stopping the spread of this infectious virus.

Existing Clients

If your trip with a Canadian tour operator was cancelled in 2020 due to COVID-19, your invoice has been converted to a Future Travel Voucher and all previous payments made, will be your credit. This credit will allow you to re-book any future travel. If booked with a USA supplier, you would have received a refund by them. If not, please contact us. Your assigned professional travel advisor will be happy to assist you.

Future Clients

We all know there is a post-pandemic future whether it's the Fall of 2021 or beyond so it doesn't hurt to start planning ahead. According to Mental Health America, *"The act of planning a vacation and having something to look forward to can boost your overall happiness."* Once the vaccine has been distributed and the curve has flattened, the majority of Canadians will be ready to book their trips to reconnect with loved ones and their favorite or new bucket-list holiday destinations. The travel industry anticipates a "surge and splurge" in travel demand which will result in lower availability and higher prices. Business class seats and private plunge-pool rooms will be gone and a regular all-inclusive stay can be 30%-40% more expensive than booking in advance. Having a 2022 friends, family or work group or destination wedding planned also gives everyone hope and something to look forward to, with no or low risk. We can help you secure your later 2021 and 2022/2023 holidays in advance with a very low price and low risk deposit depending on the tour operator and early booking promotion.

Our agency has also put together some exclusive and unique trips including 'bubble trips' offering escapes to safe destinations and chartered flights with private villas. We have also partnered up with local wedding planners and dreamy venues to provide exclusive, guaranteed available, no risk, and breathtaking outdoor destination weddings **this year in Canada**. What about escaping the city for an RV holiday or to check out the Northern Lights in your province?

Cabin fever is real but our team of certified travel experts are on-call and ready to share their wealth of knowledge in helping you plan your upcoming and safe retreat - whether locally or abroad, this year or next.....or beyond.

Our team of travel experts are home-based and can be connected via email, telephone, Whatsapp, Facebook, Google and Zoom Video. Please contact your designated travel advisor if you have any questions or visit www.romanticplanetvacations.com/consultation to schedule a complimentary one-on-one travel planning session.

We truly look forward to the continuation of serving you and to fulfilling your travel dreams, as always.

Sincerely;



Laurie Keith, President