



BOOK WITH CONFIDENCE GUARANTEE TRAVEL POLICIES

In light of the current situation, our valued travel partners have released some stellar *"Book With Confidence Guarantee"* policies to give you both the confidence in booking travel again and reassurance that your travel investment is protected. We've put these together, of our top travel suppliers, for your convenience. Please find the details below:

Sunwing Vacations: For individual reservations made between May 12 – June 30, 2020 for departures June 26, 2020 – April 30, 2021

- **Flex Change!** You can change your date, destination or resort one time four days or more prior to departure without fees. Valid within 12 months of the original departure date. If the new price is higher, you must pay the difference. If the new price is lower, no refunds.
- **Flex Cancel!** If cancelled you are eligible for the following refunds:
 - **25 days or more prior to departure:** full refund in the original form of payment.
 - **24 – 15 days prior to departure:** Future Travel Voucher refund less \$250 per person (plus travel agency fee) which will be valid for one year from the original travel date.
 - **14 – 4 days prior to departure:** Future Travel Voucher refund less \$500 per person (plus travel agency fee) which will be valid for one year from the original travel date.
 - **3 days or less:** Non-refundable.
- **Price Drop Cash Back up to \$800 per couple!** (Royalton, Hideaway, RIU, Memories, Chic, Planet Hollywood, Mystique. You must register within 7 days. Not combinable. Not valid within 21 days of departure. Cheque refund of up to \$400 per person. Can be withdrawn at any time)
- **Book with just a \$100 deposit,** reduced from the standard \$250 deposit! This is non-refundable
- **Final payment due 25 days prior to departure,** instead of the standard 45 days prior, unless there is an Early Booking Bonus deadline, in which the EBB would supersede.

Sunwing Vacations Groups: For group reservations made between May 12 – June 23, 2020 for departures November 1, 2020 – December 7, 2021

- **Flex Group Change!** Complimentary booking changes up to 45 days prior to departure.
- **Flex Group Cancel!** Cancel up to 20% of your group reservation up to 45 days prior to departure with no penalty, plus cancel up to an additional 10% up to 21 days prior
- **Final payment due 45 days prior to departure**, instead of the standard 90 days prior, unless there is an Early Booking Bonus deadline, in which the EBB would supersede
- **Book 40/Hold 120!** Hold a group reservation of up to 40 people for up to 120 days with only a \$300 deposit (plus travel agency deposit)! This is up from the standard 30 seats for 90 days.
- **Instant Group Savings!** Save up to \$400 per couple!
- **Wedding Groups Plus – Perks for the Wedding Couple!** \$500 Anniversary Travel Voucher (non-transferable, valid for 14 months from original travel date.) Complimentary upgrade to Sunwing Airline's Elite Plus seats (based on availability) and \$100 Sunwing Experiences excursion credit

Sunwing Vacations Blue Diamond Groups:

For group reservations made between May 12 – June 23, 2020 for departures November 1, 2020 – December 7, 2021

- **Same Group Bonuses as above!**
- **Minimum 8 passengers!** To qualify for discounted group rates, you only need 8 passengers instead of the standard 10 passengers.
- **6th adult is free!** With a group size of 8 or more, a discount will be granted to the group in the value of the air/hotel of the trip, excluding tax! This can be used towards any invoice in the group or all if you'd like.

Transat Holidays:

For individual packaged South reservations made between May 27 – June 30, 2020 for any travel date.

- **Flex Change!** All change fees are waived! You can reschedule your travel once for any time within 12 months of your original return date or change your travel dates, hotel or destination – or all three – at no charge up to 24 hours before departure! If the new price is higher, you must pay the difference. If the new price is lower, no refunds. Not valid with all resorts.
- **Flex Cancel!** If cancelled you are eligible for the following refunds:
 - **25 days or more prior to departure:** \$100 Future Travel Credit (amount of the deposit) and the rest of the balance refunded in the original method of payment
 - **22-24 days prior to departure:** Future Travel Credit for half of the amount of the package and the balance refunded in the original method of payment
 - **24 hours – 21 days prior to departure:** Future Travel Credit for the full amount of the package.
- **OptionFlex Insurance (most South and Europe packages):** This exclusive offer of only \$59 per person (South) and \$99 per person (Europe) allows you to change your travel dates, destination or hotel up to 3 hours before departure (South) and 72 hours before departure (Europe). You may cancel your trip to obtain a refund (**45 days or more:** deposit up to \$250 in Option Flex Travel Credits and the balance to the original mode of payment (excluding Option Plus fees), or

transfer your vacation package to a friend or family member up to 30 days before departure; **22 – 44 days:** Refund of 50% in Option Flex travel credits and balance in the original mode of payment; **3 hours to 21 days:** 100% of the total price of the package in Option Flex travel credits. The Option Flex travel credits are valid for travel within 12 months of the initial return date, and is neither transferable or refundable. If the new price is lower, the remaining credit will remain on the file for future redemption.

- **Book with just a \$100 deposit**, reduced from the standard \$250 deposit! This is non-refundable
- **Final payment due 25 days prior to departure**, instead of the standard 45 days prior, unless there is an Early Booking Bonus deadline, in which the EBB would supersede.

Transat Holiday Groups: For group reservations made from now until July 31, 2020 for departures November 1, 2020 – April 30, 2021

- **Flex Group Change!** Complimentary booking changes up to 45 days prior to departure.
- **Flex Group Cancel!** Cancel up to 20% of your group reservation up to 45 days prior to departure with no penalty
- **Final payment due 45 days prior to departure**, instead of the standard 90 days prior, unless there is an Early Booking Bonus deadline, in which the EBB would supersede
- **Book 40/Hold 120!** Hold a group reservation of up to 40 people for up to 120 days with only a \$300 deposit (plus travel agency deposit)! This is up from the standard 30 seats for 90 days.
- **Wedding Groups Promotion – Perks for the Wedding Couple!** \$500 Anniversary Travel Voucher (non-transferable, valid for 14 months from original travel date, min 20 passengers.) Complimentary upgrade to Transat Airline's Option Plus seats (based on availability) and airport lounge access, \$100 excursion credit, reserved compartment for your wedding gown on Air Transat, and earn up to \$500 credit towards a pre-arrival visit (min 50 passenger group)!

Air Canada Vacations: Purchase Careflex Plus for only \$59 on individual packaged South reservations made until June 30, 2020 for travel from July 1, 2020 to April 30, 2021.

- **Flex Change!** All change fees are waived! You can reschedule your travel once for any time within 12 months of your original return date or change your travel dates, hotel or destination – or all three – at no charge up to 24 hours before departure! If the new price is higher, you must pay the difference. If the new price is lower, no refunds. Not valid with all resorts.
- **Flex Transfer!** All package are fully transferrable and name changes are permitted up to 7 days prior to departure.
- **Flex Cancel!** Cancel with a full refund, including the deposit, up until 25 days prior to departure.
- **Book with just a \$100 deposit**, reduced from the standard \$250 deposit! This is non-refundable

Air Canada Vacations Groups: Book by June 30, 2020 and travel between July 1, 2020 – December 31, 2021 to Mexico, Caribbean, South and Central America

- **Flex Group Change/Cancel!** One free date change or cancellation up to 60 days prior to departure
- **Book 30/Hold 90!** Hold a group reservation of up to 30 people for up to 90 days with only a \$500 non-refundable deposit (plus travel agency deposit)!
- **Flex Grow!** Increase your group size by up to 20% more for the same price (where available)
- **Free Seat Selection:** For your whole group
- **Automatic price match:** of \$150 per person
- **Wedding Groups Promotion – Perks for the Wedding Couple!** \$500 Anniversary Travel Voucher (non-transferable, valid for 14 months from original travel date, min 20 passengers.) Complimentary seat upgrades including access to the Maple Leaf Lounge (based on availability) and reserved compartment for your wedding gown
- **Free private transfers:** For wedding groups of 50 passengers or more in select destinations.

Other terms and conditions apply. All items can be withdrawn without notice.

It's important that you connect with one of our travel experts for more information. You can schedule a virtual one-on-one consultation at www.romanticplanetvacations.com/consultation

We truly look forward to serving you in the very near future!



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