



Boeing 737 MAX Aircrafts

Dear Valued Clients,

Updated February 7, 2020

In March 2019, aviation authorities around the world grounded the Boeing 737 MAX passenger airplanes after two airplane crashes within five months. Since its grounding, investigators and Boeing engineers have identified the issues with the plane, however there is no set timeframe for when the aircraft will be cleared for return to passenger service. It will be approved only after FAA's safety experts are fully satisfied that all safety-related issues are addressed to the FAA's satisfaction.

Here is the update from our most commonly booked Canadian airlines –

Transat – Our flights are not affected as we do not operate B737 MAX.

Westjet - Due to the continued closure of the Canadian airspace, WestJet's MAX fleet remains grounded and removed from our network schedule. While a return to service date is still unknown, we are reassured by the thorough process being followed by Boeing and regulatory agencies around the world, that safety, not timing, remains the top priority.

Air Canada - As the return to service date of the 737 MAX is unknown, to provide customers certainty for booking and travel, and for our internal planning purposes, Air Canada has removed 737 MAX aircraft from its schedule until June 30, 2020.

Sunwing – We are temporarily suspending flights of its four Boeing 737 Max 8 planes until May 2020.

With the grounding of the Boeing 737 MAX aircrafts, we did experience some schedule changes for some of our existing reservations for the 2019/2020 winter season. However, our team worked hard in conjunction with our airline and tour operator partners to find alternative flight options for all affected customers.

The Boeing 737 has been flying since 1967 and has over 10,000 in operations worldwide. Westjet has advised that they are confident in the safety of it's Boeing 737 fleet and in the experience, training and capability of all Westjet flight crews. They have alone, flown five different variants of the Boeing 737 since 1996, and they currently operate around 450 departures every day with the B737.

What's unique about the Boeing 737 MAX is that it delivers approximately 13% more fuel efficiency than the previous 737 generation, making it more environmentally friendly. It also provides quiet engine technology reducing noise by up to 40% for added passenger comfort. The overhead space bins are designed for maximum efficiency of space and the interior creates a spacious feel with flowing curves and full-length sculpted walls. There is also state-of-the-art wi-fi technology with the highest bandwidth available in the industry.

We will continue to keep you posted here with the updates of the re-introduction of the Boeing MAX 737 once they have been cleared for take off.

Of course, if you have any questions, please do not hesitate to contact us.

Sincerely;

Laurie Keith
President
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